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|  | Daniel R. Vidal  109 Marcus Garvey Blvd. Brooklyn New York 11206  Contact: Cell:(347) 287 4880 E-Mail: Daniel.vidal17@yahoo.com |
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| Objective | To work in a highly computerized organization, that will allow me to work on different types of networking models and programs to better understand and to meet the needs of the organization. |
| Experience | **Customer Service Representative**  **Hinduja Global Solutions, 12 – 14 Worthington Terrace, Kingston, Jamaica**  September 6, 2021 – December 13, 2021  Assist customers via telephone and web chat with regards to health care benefits.  **Summer Intern**  ***Wisynco Group Ltd., Lakes Pen, St. Catherine, Jamaica***  July 1 2019 – August 16 2019  Created forms to produce a more robust and efficient Quality Assurance/ Inventory Management System using Visual Studio 2012 with C# language. These forms would track work done and allow for information to easily be added to the company’s warehouse database. This was implemented in December 2019.  Teaching Assistant  ***Bright Beginnings Preparatory , Cedar Grove, Portmore St. Catherine***  September 2012 –December 2012  Assisted teachers with classes in Computer Science  Provided assistance for students that required individual help  Marking assigned work and test papers |
| Education | Associate Degree (Management Information Systems)  Portmore Community College, Portmore Jamaica  2015 - 2020  High School Diploma  Kingston College, Kingston Jamaica  2007 – 2012 |

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| Qualifications | Caribbean Examination Council (CXC)    Information Technology I  Mathematics I  English A I  Social Studies II  English B III  Physics III  Geography III |
| Skills | Creating Programs using C, C++, JAVA and PASCAL and Databases using MS Access and MY SQL. Proficient in the use of MS Excel, MS Word and MS PowerPoint. Creating and editing pictures using GIMP tool and MS Paint.  Able to work independently or in a group setting.  Capable of taking leadership role in a group setting. |
| Interest | Japanese Language and Culture, Gaming, E-Sports and Social Media, Program Development. |
| References | References are available on request. |